



Flight Attendant FAQs

How to “Jump Blue”

What is a Reciprocal Cabin Seat Travel Agreement?

It is an arrangement allowing US Airways and JetBlue Flight Attendants to travel in what would be empty cabin seats free of charge on each others aircraft. This agreement covers all JetBlue flights.

How do I sign up for a seat on JetBlue?

Call JetBlue reservations at 1-800-JETBLUE (538-2583). You will be required to provide your airline name and employee number. You may also list at the ticket counter or at the departure gate. You must produce proper identification containing the “CREW” identifier for your flight upon arrival at the airport. You may check-in at the ticket counter or gate.

Who is eligible to travel under the Reciprocal Cabin Seat Travel Agreement?

Only active Flight Attendants are eligible

Can a US Airways Flight Attendant sit on a JetBlue cabin jumpseat?

Yes, provided there are no open cabin seats available.

Can I utilize the Reciprocal Cabin Seat Travel Agreement while I am on leave?

No – you must be on active status in order to take advantage of the cabin seat travel agreement. If you are on sick, maternity leave or medical leave, you are not eligible to travel under this agreement.

What is my boarding priority when traveling on the Reciprocal Cabin Seat Travel Agreement?

Cabin seat travelers are boarded on a first-come first served (based on upon check-in time) after all other revenue Customers and all JetBlue non-revenue Crewmembers have been cleared. OAL Crewmembers at JetBlue travel at priority 6.

Do I have to wear my badge when traveling on this agreement?

Only if you are sitting in a cabin jumpseat; and the ID must be displayed on the outermost garment. You are required to have your valid company ID with a “CREW” designator in order to travel, but if you are given a cabin seat, you would not necessarily have to display your ID once on the aircraft.

Is there a dress code when utilizing the Reciprocal Cabin Seat Agreement?

Yes – travelers must be in full company uniform or be dressed in casual attire. If you are occupying a cabin jumpseat, you should be in casual business attire (no jeans, sneakers, open toed shoes, etc) or full company uniform.

What are the procedures a US Airways Flight Attendant should follow to travel utilizing the Reciprocal Cabin Seat Agreement with JetBlue?

- US Airways Crewmembers must check-in with the JetBlue gate Crewmember no sooner than 4 hours prior and no later than 30 minutes prior to scheduled departure. For International flights, you should check in no later than 1 hour prior to scheduled departure.
- US Airways Crewmembers must present proper ID which clearly indicates the individual as “CREW” and must include an expiration date.
- Compliance with all approved carry-on baggage program applies
- After all revenue customers are processed, standby processing begins. Please wait for the gate agent to call you name and issue a boarding pass to board the aircraft.
- Conduct while onboard must reflect a professional business-like attitude and you must comply with all standard passenger regulations.

May I consume any alcoholic beverages when utilizing the Reciprocal Cabin Seat Travel Agreement?

No

Are there blackout dates that apply to this Reciprocal Cabin Seat Travel Agreement?

No. However, JetBlue reserves the right to impose an embargo prohibiting travel on certain dates or routings at any time.

Does this Reciprocal Cabin Seat Travel Agreement apply to all JetBlue destinations system-wide?

Yes. International destinations do require payment of all applicable taxes

Are “lap” children eligible to travel under this agreement?

No